

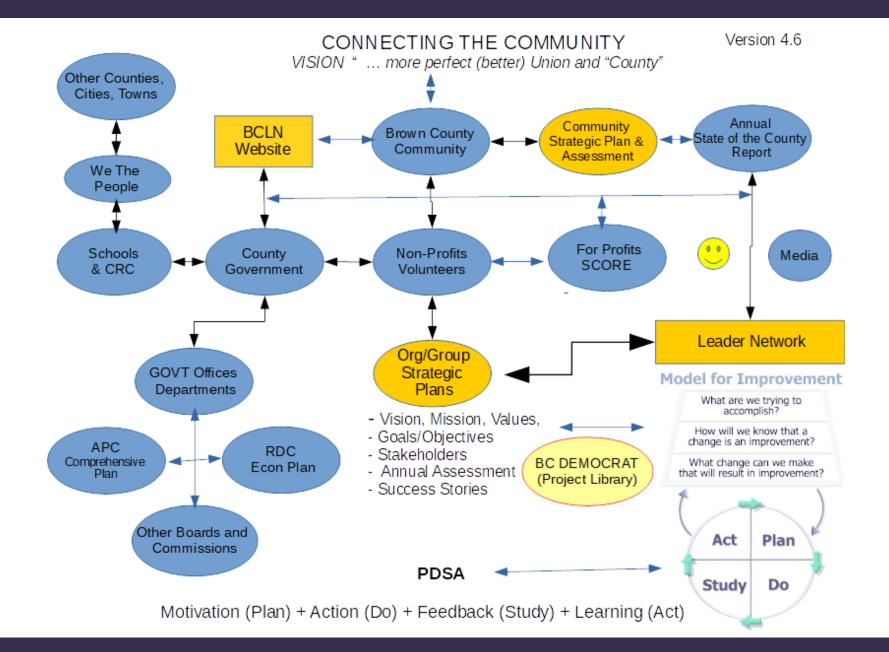






# Value Proposition

- Promote successes
- Raise awareness
- Support volunteers
- Provide support for the application of proven practices, methods, tools



# Premise

- Anyone that has made and sustained an improvement has integrated four basic components of change:
  - Motivation Identified a need; had a plan
  - Action Took action until they achieved the desired outcome
  - Feedback Assessed results
  - Learning Applied new knowledge, shared their story
- Integrating these four components within a shared framework for assessment, strategic planning and project management will help us develop, promote, and sustain a collaborative leadership capability within the County.

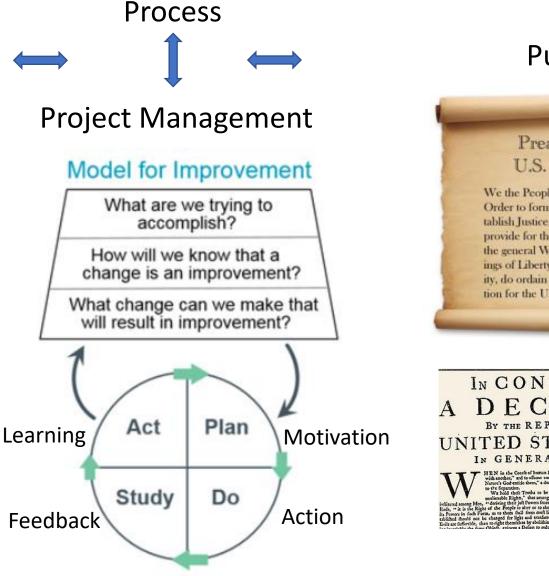
#### Leaders Connecting Leaders

*VISION:* We the People in order to form a more perfect (better) Union (County)





**STAKEHOLDERS** 



### Purpose

### Preamble to the U.S. Constitution

We the People of the United States, in Order to form a more perfect Union, establish Justice, insure domestic Tranquility, provide for the common defence, promote the general Welfare, and secure the Blessings of Liberty to ourselves and our Posterity, do ordain and establish this Constitution for the United States of America.

IN CONGRESS, JULY 4, 1776. A DECLARATION BY THE REPRESENTATIVES OF THE UNITED STATES OF AMERICA, IN GENERAL CONGRESS ASSEMBLED.

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# Assessment – SWOT

- Identify the situation organization, issue, idea
- Along with Stakeholders, address the following questions:
  - What are **S**trengths (Accomplishments, successes, pros, advantages, positives, things going right ...)
  - What are the Weaknesses (Things not going so well, gaps, disadvantages).
  - What are the **O**pportunities (possibilities, challenges, things that could be better) ?
  - What are the Threats (Challenges, How can things get worse)?

### Our Community - SWOT

Strengths	Weaknesses					
<ul> <li>Quality of Life</li> <li>Excellent Schools, Career Resource Center</li> <li>History of Successful Projects &amp; Leadership</li> <li>Acceptance of CVIs – a sense of urgency</li> </ul>	<ul> <li>Communication is No. 1</li> <li>Strategic Planning and Governance</li> <li>Need to Expand Economic Base</li> </ul>					
Opportunities	Threats (Challenges)					

Example: Brown County SWOT -included in <u>Hometown Collaborative Initiative</u> (HCI) Presentation

# Strategic Planning with Stakeholders

- Identify the Opportunity (See SWOT) and Priority
- Identify the Need (s)
- Identify the Mission (Purpose, What are you/others going to do, provide)?
- Identify Vision (Why are you doing it, what difference do you want to make?)
- Identify Values
- Identify Stakeholders, their needs, expectations, feedback
  - Direct who receives the product / service?
  - Internal Who provides the produce/service?
  - Indirect Who else is effected or interested ?

# Strategic Planning with Stakeholders continued ...

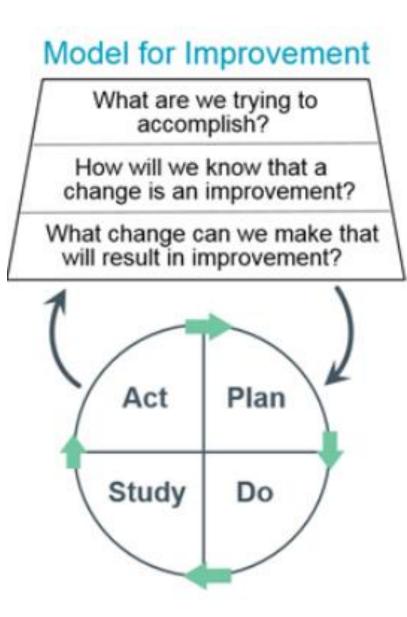
#### What are the Goals?

The purpose toward which an endeavor is directed.
 The result or achievement toward which effort is directed or aimed.



#### What are the "S.M.A.R.T." Objectives for each Goal ?

-- Specific, Measurable, Achievable, Relevant, Time-Oriented



# Project Management

- PLAN. What is needed to bridge the gap between the current situation and desired outcomes?
- DO. What actions need to be taken, when, by whom?
- STUDY What feedback will be used to assess results?
- ACT What are the next steps?

Introductory Video – PDSA Daily Life

### Summary

- Shared vision
- Common Language
- Proven practices, methods, tools
- Leadership Support
- Continuous Improvement in making progress towards the vision

### ENCLOSURES

"...a more perfect Union" and County

*Perfection is not attainable, but if we chase perfection we can catch excellence.* -- Vince Lombardi



<u>American Society for Quality – Law of Variation</u>

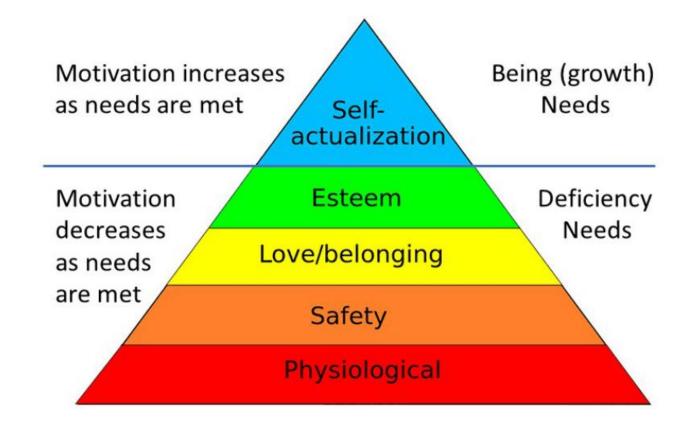
- Variation is defined as the difference between an ideal and an actual situation; *Reducing variation from the ideal is the key to excellence*
- An ideal situation represents a standard of perfection—or the highest standard of excellence defined by <u>stakeholders</u>, including direct customers, internal customers, suppliers, society, and shareholders.

# Brown County - Examples

Successful Programs and Projects in Brown County

- Brown County Democrat Success Stories Non-Profit, Profit
- South Central Indiana <u>United Way 2-1-1 Resource Database</u>.
  - Brown County 2018 Quarter 2 Results
- GuideStar " .... the most complete, up-to-date nonprofit data available"
- <u>Brown County League of Women Voters Who's Where in Brown County</u> "Stakeholders"

### Needs



### Needs

Maslo	w Hierarchy of Needs		Political	Econ. Soly	julo	Security		LTUF LOITE	//	Tisent I	ou
Self-fulfillment needs	Self-Actualization (the need for development, creativity)	x	x			×	x			x	Quality Leaders and Organizations
Psychological Needs	Esteem/Ego (the need for self- esteem, power, recognition, prestige	x	x	x		x	x			x	Famility & Community
Needs	Social (the need for being loved, belonging, inclusion	x	x				x			x	Expectations and Culture
Basic Needs	Security (the need for safety, shelter, stability	x x		x	x		x	x	x	x	Government
Basic Neeus	Physical (The need for air,water, food, rest, health)	x	x	x	x		x	x	x	x	and Non- Profit

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#### **BROWN COUNTY**

#### **SECOND QUARTER 2018**

#### **The Needs**

#### **Top Needs:**

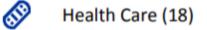


Utility Assistance (52)

Housing (32)

Food/Meals (29)

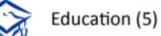
Clothing/Personal/Household Needs (25)

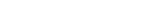


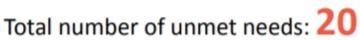
#### **Unmet Needs:**



Clothing/Personal/Household Needs (5)







\*unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

<u>Community Vitality Indicators</u> (CVI)

### 2016 Assessment



### **Community Vitality Indicators**

Vitality - capacity for survival or for the continuation of a meaningful or purposeful existence

Category	Assessment	Status
Assessed Property Value	Not keeping pace with inflation	B
Per Capita Income	Upward trend over the past 5 years; Below 1999 highs	Y
Educational Attainment Rate	Above State Average - HS graduation rate Below State average – associate degree or higher	<b>Y</b>
Population Growth	Projected to continue to decline through 2050	B
Public School Enrollment	Steady decline in enrollments and funding Community supported referendum in 2016	R